

### Where is the SAFE Warehouse, and when it is open for accepting donations?

The SAFE warehouse is located at 1515 Grove Blvd and is open daily from 10a – 4p except for the dates below.

- August 13 and 20
- September 4 and 5
- October 31
- November 24 and 25
- December 24, 25, and 26
- January 1 and 2, 2023

### What items can SAFE not accept?

Thank you for considering these guidelines. Due to demand, storage, and staff capacity, we unfortunately cannot accept –

- Furniture, mattresses, or TV's that has not already been pre-approved to be donated. Please email [inkind@safeaustin.org](mailto:inkind@safeaustin.org) with pictures for approval.
- Any items that are damaged or need cleaning
- Used makeup, hygiene items, or undergarments
- Used breastfeeding pumps, car seats, and bottles
- Any items that relate to violence and drug or alcohol use
  - This may include DVD's and video games rated R or Mature, toy/water guns or other weapons, and clothing with alcohol brands or themes.

### Can SAFE pick up my donation?

Due to staff capacity, we typically cannot pick up donations. Please email [inkind@safeaustin.org](mailto:inkind@safeaustin.org) if you have a large donation and would like to see if there is capacity for an exception.

### Who should I contact if I'd like to organize a drive?

Please email [inkind@safeaustin.org](mailto:inkind@safeaustin.org) if you'd like to organize a drive. We can direct you to the current highest need and approved kits, provide logos, and provide more information/answer any questions.

### Can I give my donation directly to a client?

Due to confidentiality, this is not a possibility. However, you can [click here](#) to view our volunteer opportunities and increase your engagement with SAFE!

### Does my donation go directly to and support SAFE clients?

Yes! All new and like-new in-kind donations, which serve a current client need, go directly on the shelves in the SAFE Warehouse to then be distributed to the clients we serve. There is no charge to SAFE clients to accept the items you donate.