

Where is the SAFE Warehouse, and when it is open for accepting donations?

The SAFE warehouse is located at 1515 Grove Blvd. It is open daily from 10a – 4p; however, as of June 1st it will be open Monday – Friday from 10am – 4pm, and the 3rd Saturday of the month.

The 3rd Saturday of the month falls on the dates below.

- June 17
- July 15
- August 19
- September 16
- October 21
- November 18
- December 16

The warehouse will be closed on the dates below.

- February 19
- March 4, 13, and 30
- April 9 and 22
- May 14 and 29
- June 19
- July 4
- September 4
- November 23 and 24
- December 25
- January 1, 2024

What items can SAFE not accept?

Thank you for considering these guidelines. Due to demand, storage, and staff capacity, we unfortunately cannot accept –

- Furniture, mattresses, or TV's that have not already been pre-approved to be donated. Please email inkind@safeaustin.org with pictures for approval.
- Any items that are damaged or need cleaning
- Used makeup, hygiene items, or undergarments
- Used breastfeeding pumps, car seats, and bottles
- Any items that relate to violence and drug or alcohol use
 - This may include DVD's and video games rated R or Mature, toy/water guns or other weapons, and clothing with alcohol brands or themes.

Can SAFE pick up my donation?

Due to staff capacity, we typically cannot pick up donations. Please email inkind@safeaustin.org if you have a large donation and would like to see if there is capacity for an exception.

Who should I contact if I'd like to organize a drive?

Please email inkind@safeaustin.org if you'd like to organize a drive. We can direct you to the current highest need and approved kits, provide logos, and provide more information/answer any questions.

Can I give my donation directly to a client?

Due to confidentiality, this is not a possibility. However, you can [click here](#) to view our volunteer opportunities and increase your engagement with SAFE!

Does my donation go directly to and support SAFE clients?

Yes! All new and like-new in-kind donations, which serve a current client need, go directly on the shelves in the SAFE Warehouse to then be distributed to the clients we serve. There is no charge to SAFE clients to accept the items you donate.